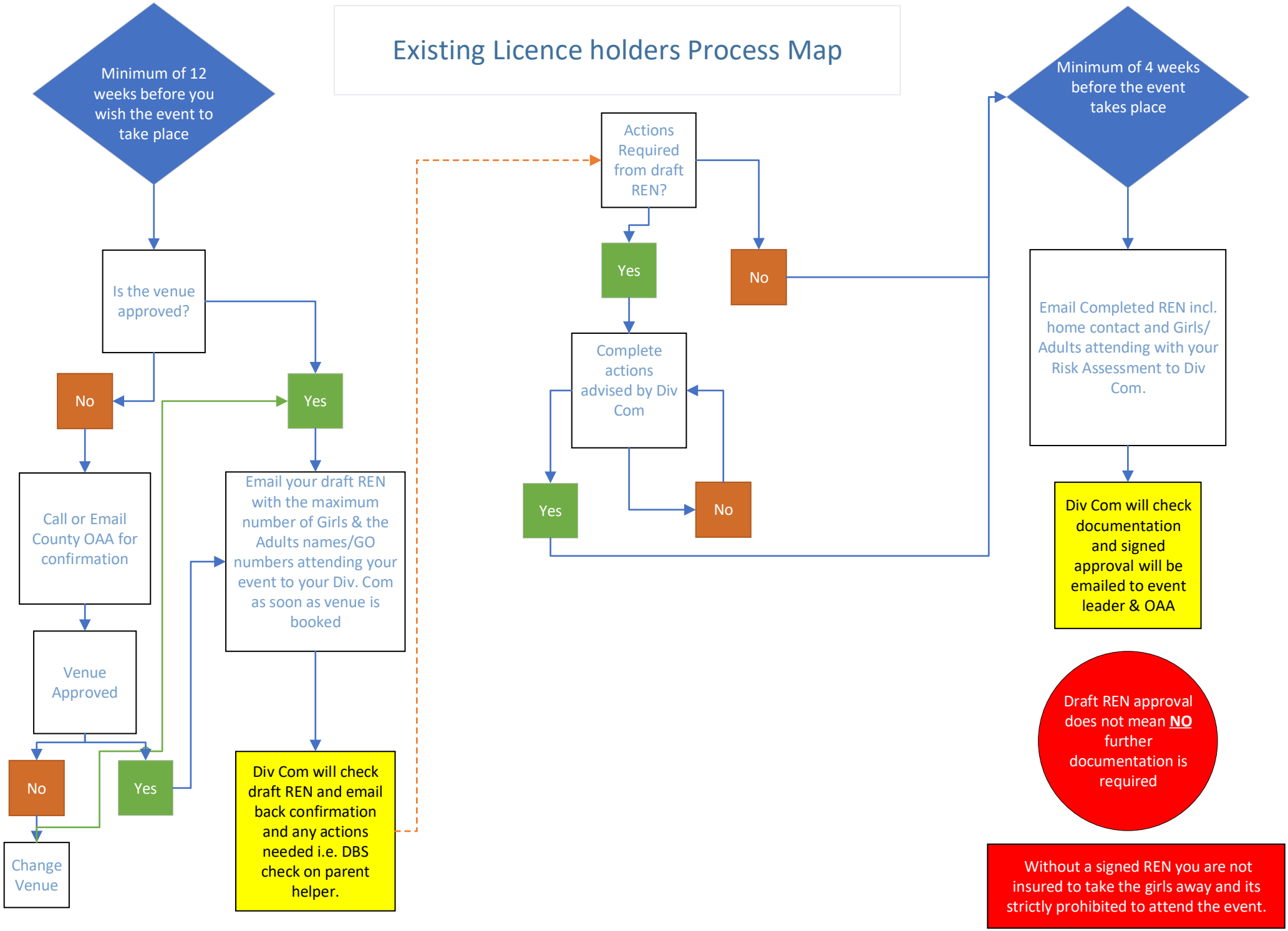Existing Licence holders Process Map